



HOW
RADIANT PRO
FACILITY SOLUTIONS

DELIVERS EXCELLENCE IN
COMMERCIAL CLEANING

EXCEPTIONAL SPACES DESERVE EXCEPTIONAL CARE.

Welcome to Radiant Pro Facility Solutions

At Radiant Pro Facility Solutions, we are committed to creating cleaner, healthier, and more productive environments. We deliver professional cleaning solutions designed to support businesses and their daily operations.

As an independently owned and operated company, Moxy Commercial Cleaning is built on strong values, consistent quality standards, and a commitment to developing lasting business relationships.

We believe exceptional service begins with our people. Through professional training, proven cleaning systems, and clear accountability, our team delivers reliable solutions with meticulous attention to detail.

Our mission is simple: to provide cleaner, healthier facilities while maintaining the highest standards of quality and professionalism. We take pride in being a trusted partner for every business we serve.

Our Commitment,

RADIANT PRO FACILITY SOLUTIONS

PROFESSIONAL COMMERCIAL CLEANING SOLUTIONS

QUALITY • RELIABILITY • PROFESSIONALISM



CONSISTENCY OF A QUALITY SERVICE MUST BE A TOP PRIORITY

Lack of consistency is the number one complaint from users of cleaning services. It feels almost impossible to trust that you will not have surprises the next morning. It's like a rollercoaster, but not the fun kind.

Are you familiar with this scenario? The cleaning company starts well, then slowly starts dropping the ball. You complain, and they fix the issues. Everything seems good for a while, but then they repeat the same mistakes and new ones arise. You complain again, and they fix it again. The cycle seems never-ending. This happens because they are taking a reactive approach to managing the services, instead of being proactive and fixing the root of the problems.

This lack of consistency happens for a few reasons, but the most common are:



This lack of consistency happens for a few reasons:



Subcontracting: the subcontracted company becomes responsible for the service, and they are usually not familiar with the contracted scope of work.



Lack of training: when the company does not take the time to train the employee, it is a matter of time until problems start to accumulate.



No timekeeping system: without accurate time tracking, there is little assurance that employees spend the required time on-site and complete their assigned tasks.



No quality assurance system: without regular inspections, problems go unnoticed until the client identifies them, making quality control the customer's responsibility.



ATTENTION
TO DETAIL
MAKES A
DIFFERENCE

Understanding the causes of inconsistency is the first step towards preventing it. Here's how we approach it:

01

We do not subcontract our labor

We believe **consistent service begins with having direct control over who enters your facility.** That's why we work exclusively with our own carefully selected and trained employees. This approach allows us to maintain consistent standards, professional conduct, and accountability. Our team members are the foundation of our success.

02

We invest in training

Proper training is essential to preventing recurring issues. Our Cleaning Specialists undergo supervised training before independently servicing a facility.

From building access and timekeeping to equipment organization, chemical dilution, and cleaning procedures, **every step matters.** Our Area Supervisor ensures each team member is prepared to perform their responsibilities confidently and consistently.



PEOPLE
PRECISION
PROGRESS

03

We control the time our employees spend at your facility

Accountability starts with knowing when our team arrives, how long they remain on-site, and whether scheduled services are being performed as planned.

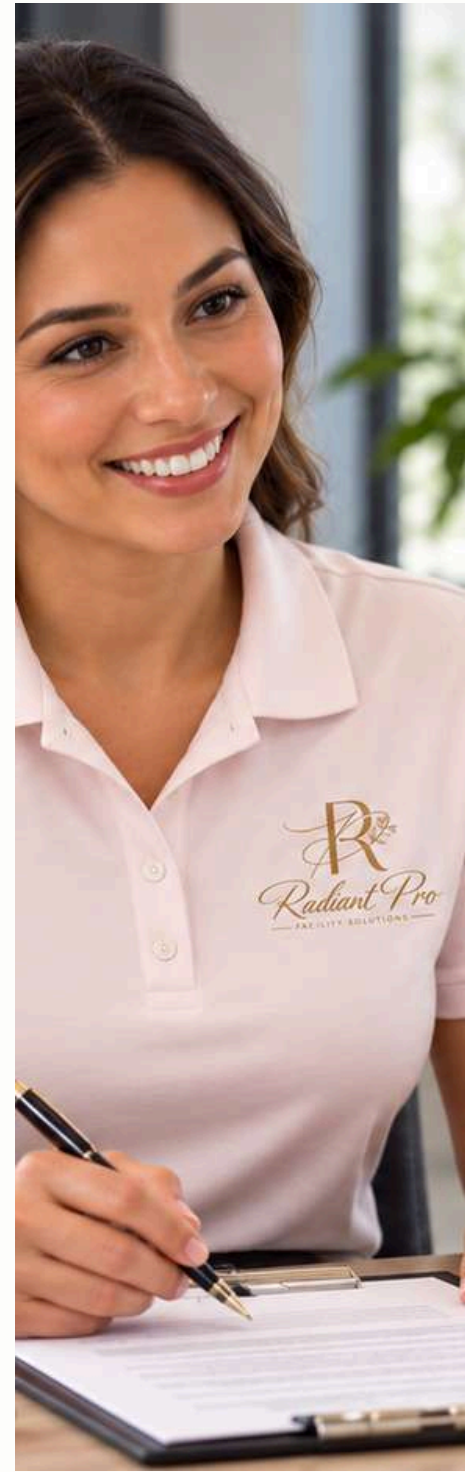
Our timekeeping system tracks employee attendance and alerts the Area Supervisor when a team member is more than 10 minutes late, allowing us to respond promptly and arrange backup coverage when necessary.

04

We perform regular quality inspections

Consistent quality requires more than completing a cleaning schedule. It requires ongoing verification.

Our Area Supervisor conducts regular inspections based on your facility's specific cleaning procedures and service requirements. This proactive approach helps us identify areas for improvement, address issues early, and maintain the standards you expect.



SOME OF OUR SYSTEMS THAT YOU WILL PROBABLY APPRECIATE

BACKGROUND CHECKS

Who will be entering your facility? This is a crucial question. Since we employ our own staff, we have control over who is assigned to your location. That's why we perform both county and national background checks before any team member sets foot in your building.

CLEANING SCHEDULE

Believe it or not, the key to extinguishing dust and cobwebs from your workplace is actually simple. What sometimes feels like an unsolvable problem can actually be solved by following a detailed Cleaning Schedule. The SOP created during the partnership process is translated into a doable and simplified Cleaning Schedule including all the tasks that will be performed in the building. It starts detailing the correct way to enter the building, details all the major tasks such as trash duties, vacuuming, damp mopping and others, and ends by clocking out and closing the building. It is used to train the cleaning specialist step by step, guaranteeing optimal performance. There's no room for guesses since all the details our employees might run into are already answered in the schedule.

EXCEPTIONAL
SPACES
DESERVE
EXCEPTIONAL
CARE.

Color-Coded System: a powerful tool against cross contamination

We use color-coded microfiber cloths and mops to prevent cross-contamination. Each color is assigned to specific areas or surfaces, helping our Cleaning Specialists follow proper hygiene procedures and maintain consistent standards.

DAMP MOP



Blue: restrooms

Green: other areas

We use fresh cleaning water for each service to maintain proper hygiene standards.

MICROFIBER CLOTHS



Blue: glass surfaces



Green: general surfaces



Yellow: cafeteria or food preparation areas



Pink: sinks, countertops and dispensers



White: toilets and urinals



THE PARTNERSHIP PROCESS

Our process is designed to understand your facility's needs and develop a cleaning solution tailored to your operations.

1. Initial Conversation

Our initial discussion will provide a brief introduction to our company and gather essential details about your cleaning needs.

2. Walkthrough

We will tour your facility, focusing on cleanable square footage, surface materials, various areas, task and frequency requirements, and most importantly, your feedback.



3. Proposal Presentation

This is our chance to show you how we will manage your facility's needs. We will present:

- All the data collected during our collaboration.
- Our tailored methodology and the unique Operations Plan developed for your facility.
- How our systems and processes ensure excellent results.
- Practical details of our daily operations.

We will provide:

- A comprehensive book about our company, ensuring you know who is maintaining your facility.
- Insurance information, service agreement, and estimate.
- A thorough Standard Operating Procedure (SOP).

4. Installation

A meeting with our Operations Team to plan the start date action plan.

5. Start Date

The exciting day when we begin delivering exceptional results!





Thank You

Once you approve, we'll be
ready to proceed.



(978) 726-9510



contact@radiantprofacilitysolutions.com
www.radiantprofacilitysolutions.com



Lowell, MA

